

**DIGNITY**

**PHRASES**

**DEFUSE CONTEMPT WHEN THINGS GET HOT...**

*“Can you tell me more about that?”*

*“Wow. I think just the opposite. Can you tell me how you came to that view?”*

*“Let’s figure out what we disagree on; it can’t be everything.”*

*“I want to hear what you think.”*

*“Can you tell me what I’m not getting?”*

*“Can you explain that to me?”*

*“How do you think we fix it?”*

*“That’s fascinating; I need to think about that.”*

*“Thanks for talking with me; a lot of folks won’t talk to people they disagree with.”*

*“If we talk long enough, we’re going to find out we share some values.”*



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